

## Chandler Garvey

ORGANISATION SIZE / Small Business (up to 50 employees)

Charlie Hughes

4 Paul's Row  
High Wycombe  
Buckinghamshire  
HP11 2HQ

### BRIEF SYNOPSIS OF YOUR CSR APPLICATION

Chandler Garvey recognises that it has a positive role to play in the Buckinghamshire community; being a high profile business that helps shape the business environment through the work it does with investors and developers in the property sector. Working and living in the county, the Directors are keen to help with charitable and community projects and they and the team give up significant amounts of time to try and make a difference to the lives of others. Time is a very precious resource, but beyond time the business also supports initiatives with financial support across a range of projects. For some years we have been operating policies that tie in with the four pillars of CSR and we are constantly reviewing what we do to see if we can achieve greater impact, through volunteering, donations and sponsorship. We know that our people are a greatest resource and we take active steps to improve the quality of the environment within which they work and the support given to help them achieve personal and business success. We will continue to challenge ourselves to make an even greater impact and encourage others to follow us by the example we set. Actions speak louder than words and whilst we have an excellent track record in this area, we know we can do more.

### OVERALL SUMMARY

There are many areas in which we play a positive role in supporting the community and environment that we work and live in.

#### Environmental CSR:

Chandler Garvey was awarded an Energy Efficient & Low Carbon "C" rating last year for our Head Office building, recognising the steps we have taken to reduce energy consumption. We advise our clients to adopt practises that reduce the impact on the environment, when undertaking development or refurbishment projects.

We also employ the services of an external supplier (Chiltern Secure Shredding) to shred and recycle all of our paper materials and are part of a local scheme for waste collection to be recycled (Simply Waste Solutions) This scheme uses a compactor, which minimises cost, waste volume, vehicle movements on site and reduce carbon footprint.

#### Workplace CSR

Whilst Chandler Garvey have 5 offices throughout the Thames Valley Region, 2

of these are satellite offices, with the other 3 working closely as a team to ensure we deliver a high level of service to our clients and the surrounding community. We hold weekly head office team meetings and monthly webcam meetings with our other offices and quarterly meetings ensuring that we all develop a good working relationship and support each other to get the job done.

Appraisals are held annually, with goals and objectives set for each individual and these are reviewed bi-annually, to ensure that individuals are on track and have all the support they need to succeed. As part of the appraisal, any areas for training and development are discussed and planned for the coming year. Individuals are encouraged to attend workshops and events that may enhance their personal development, as well as being of benefit to the business. This includes supporting Graduate Surveyors through the APC (Assessment of Professional Competence) and other industry related qualifications.

Chandler Garvey offer staff a flexible

working environment and have always been firm believers that as long as you put in more than you take out, we will create a loyal and happy team. Our senior team members are part of our private health scheme, which is known for promoting healthy lifestyles to unlock member rewards and benefits.

We have a Company Handbook, which outlines all the policies and this is attached with this application.

We produce a corporate digital newsletter 3 times a year, which goes to all of our contacts to let them know of relevant industry news, as well as any interesting news in the local area. Chandler Garvey are active on social media and regularly tweet and write articles and blogs about news within our community.

#### Community CSR

We are passionate about our commitment to the community and have invested time and money to various initiatives over the past few years. We funded a

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number of booklets and cds to a local school, supporting an anti drug and alcohol campaign and regularly donate to colleagues and contacts charity events to help them raise money for charity.

We are regularly involved with Scannappeal initiatives and have sponsored 5 of their events over the past 3 years, including an Evening with Johnny Herbert, an Evening with Phil Tuffnell and an Evening with Mike Tindall, as well as their Summertime Swing Jazz Evening and annual charity Golf Day. All of these events have helped raise money for much needed equipment, such as a tympanometer, that provides advanced diagnostic tests for patients with hearing problems and a breast screening machine that has been installed at Wycombe General Hospital.

Alan Chandler, Director at Chandler Garvey is a Trustee on the Board of South Bucks Hospice and was involved in the creation of Butterfly House, a leading community resource for supporting patients and their families living with life limiting or life threatening illnesses. They offer patient centred care to individuals through the provision of specialist palliative, psychotherapeutic and lymphoedema care. Alan is on the committee, organising a Butterfly Ball to raise more funds to help patients at the hospice.

Alan Chandler is also involved with the Lions Club, who's mission statement is to empower volunteers to serve their communities, meet humanitarian needs, encourage peace and promote international understanding through Lions clubs. Alan can be seen dressed as Father Christmas outside Tesco in Aylesbury during December, raising funds and awareness to

the local community.

Michael Garvey, MD of Chandler Garvey, is one of 10 business people that formed Buckinghamshire Business First in 2011. He was recently appointed Chairman and the organisation now has more than 11,000 members and actively engages with at least 50% of the members annually. Their aim is to make Buckinghamshire the best place to start, run and grow a business. [www.bbf.uk.com](http://www.bbf.uk.com)

Michael has committed significant time to a range of related activities and is currently the Chair of the Connected Counties Broadband project, Chair of the Digital Infrastructure Group, a Board member of Buckinghamshire Advantage, Chair of the Buckinghamshire Enterprise Zone Board and a member of the Local Transport Board.

Over the past 7 years, Michael has committed the equivalent of more than £500,000 of billable time to projects designed to assist the business community in the County.

Michael Garvey is on the Board of the Buckinghamshire & Thames Valley Local Enterprise Partnership, which is a business led "partnership of equals" between local government and the private sector, building the conditions for the sustainable economic growth in the county.

## Philanthropic CSR

Other initiatives that we have been a part of in recent times are the Thames Valley Air Ambulance. The Thames Valley Air Ambulance deliver treatment that would normally only be available in a hospital, by taking advanced medical care and expertise to a patient, saving time when minutes matter on a pro bono basis. We acquired

and negotiated a favourable lease for new offices in Stokenchurch and disposed of their old offices in High Wycombe

We were shirt sponsors as part of the Chiltern 100 Festival, for Action4Youth, who are a youth charity, who provide positive experiences an activities which inspire children and young people. Their aim is to enable young people of all abilities and disabilities to learn to challenge themselves and work with others, focussing on what they can achieve, rather than what they can't.

Chandler Garvey staff are also active in setting themselves challenges to raise money for worthy causes and have been known to climb the Three Peaks raising over £1,600 for Bloodwise, cycle the Chiltern 100, raising money for Action4Youth, complete the Walk the Walk Moonwalk Marathon for breast cancer and this year, walk Hadrian's Wall, raising. money for the Alzheimer's Society.

In our 12 Days of Christmas campaign in 2017, the winner was able to nominate a charity of their choice to receive a £500 donation from Chandler Garvey.

We recognise that we have the capacity to help shape the built environment through the work we undertake for investors and developers, but equally recognise that we should give something back to the community within which we live and work and try to lead by example in our sector.

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